

Services, Insurance, Payment & Scheduling Policies

Acupuncture

If you plan to use insurance for acupuncture service, please contact your insurance carrier directly to verify your acupuncture coverage before making your appointment. Many insurance policies do cover acupuncture care but our office makes no representation that yours does. You will be responsible for any unpaid balance decided by your insurance company.

If you have Acupuncture coverage (Insurance card, Photo ID, Credit Card required):
We will submit the claim for you (~\$200-\$300+). For your initial visit, you need to make a payment of \$200, which will be adjusted according to your insurance carrier's decision on your responsibility for your claim. After your insurance processes your initial claim, you will need to pay your copay/coinsurance/deductible decided by your insurance for your follow-up visits.

If you do not have Acupuncture coverage (Photo ID, Credit Card required):
Special rates below are for those who have substantial financial hardship and peril, and have no expectation of being able to recover the expenses from any third party or insurance benefit. A financial hardship payment agreement needs to be signed prior to the treatment to receive the special rates. The agreement becomes invalid when the claim is submitted to any third party or insurance. (~\$200-\$300+ value):

Initial Acupuncture Visit 60mins	\$200
Follow-up Acupuncture Visit 60mins	\$150

Mind-body healing (not covered by insurance)

Initial Mind-body healing 30mins	\$200
Follow-up Mind-body healing 30mins	\$100
Mind-body healing (add to existing Acupuncture Visit)	+\$50

Herbal visit (not covered by insurance)

Initial Herbal Visit 30 mins	\$200
Follow-up Herbal Visit 15-30 mins	\$150

Payment Policies

Payment is requested at the time of visit. We accept Venmo, check, and cash payments. Returned checks will be subject to a \$50 fee and will require immediate payment. Unpaid balance will be charged to your credit card on file with an additional 5% service fee. Past due balances will have an interest charge of 5% applied per month. You must have a credit card on file to ensure payment.

Scheduling Policies

Please be aware any appointment missed, late canceled or rescheduled without 24 business hours notice will result in a charge of \$100. Unpaid balance will be charged to your credit card on file with an additional 5% service fee. If you arrive 15 mins or later, and we won't be able to accommodate you, it will be considered a missed appointment. After frequent cancellations and reschedules, we will not be able to reserve appointments in advance for you.