

Visit Information, Insurance, Payment & Scheduling Policies

If you plan to use insurance, please contact your insurance carrier directly to verify your acupuncture coverage before making your appointment. **Many insurance policies do cover acupuncture care but our office makes no representation that yours does. You will be responsible for any unpaid balance decided by your insurance company.**

If you have insurance coverage (Insurance card, Photo ID, Credit Card required)

We will submit the claim for you (~\$200-\$300+).

For your initial visit, you need to make a payment of \$200 which will be adjusted later according to your insurance carrier's decision on your responsibility.

For the following visits, after your insurance processes your initial claim, you will need to pay your copay/coinsurance/deductible that's decided by your insurance from the initial claim.

If you do not have insurance coverage(Photo ID, Credit Card required)

Special rates below are for those who have substantial financial hardship and peril, and have no expectation of being able to recover the expenses from any third party or insurance benefit. A financial hardship payment agreement needs to be signed prior to the treatment to receive the special rates. The agreement becomes invalid when the claim is submitted to any third party or insurance. (A \$200-\$300+ value):

Initial Visit (Acupuncture 60 mins or Herbal 30 mins)	\$200
Follow-up Visit (Acupuncture 60 mins or Herbal 15-30 mins)	\$150
Herbal Visit (During Acupuncture 60 mins)	\$130

Herbs are included in herbal visits. Herbal visits are not covered by insurance.

Payments

Payment is requested at the time of visit. We accept cash, check, all major credit cards and Venmo. Returned checks will be subject to a \$30 fee which will require immediate payment. Unpaid balance will be charged to your credit card on file with an additional 4% service fee. You need to have a credit card on file to ensure payment.

Scheduling Policies

Please be aware any appointment missed, late canceled or rescheduled without 24 business hours notice will result in a charge of \$100. Unpaid balance will be charged to your credit card on file with an additional 4% service fee. If you arrive 15 mins or later, and we won't be able to accommodate you, it will be considered a missed appointment. After frequent cancellations and reschedules, we will not be able to reserve appointments in advance for you.