

## Visit Information, Insurance, Payment & Scheduling Policies

If you plan to use insurance, please contact your insurance carrier directly to verify your acupuncture coverage before making your appointment. **Many insurance policies do cover acupuncture care but our office makes no representation that yours does. You will be responsible for any unpaid balance decided by your insurance company.**

If you **have insurance** coverage (Insurance card, Photo ID, Credit Card required)

**We will submit the claim for you (~\$200-\$300+).**

**For your initial visit, you need to make a payment of \$200** which will be adjusted later according to your insurance carrier's decision on your responsibility.

**For the following visits after your insurance processes your initial claim, you will only need to pay your copay/coinsurance/deductible** that's decided by your insurance from the initial claim.

If you **Do not have insurance** coverage(Photo ID, Credit Card required)

Special rates below are for those who have substantial financial hardship and peril, and have no expectation of being able to recover the expenses from any third party or insurance benefit. A financial hardship payment agreement needs to be signed prior to the treatment to receive the special rates. The agreement becomes invalid when the claim is submitted to any third party or insurance. (A \$200-\$300+ value):

<b>Initial Visit (Acupuncture 60 mins or Herbal 30 mins)</b>	<b>\$200</b>
<b>Follow-up Visit (Acupuncture 60 mins or Herbal 15-30 mins)</b>	<b>\$150</b>
<b>Herbal Visit (During Acupuncture 60 mins)</b>	<b>\$130</b>

Herbs are included in herbal visits. Herbal visits are not covered by insurance.

ALL FEES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.

### Payments

Payment is requested at the time of visit. We accept cash, check, all major credit cards and Venmo. Returned checks will be subject to a \$30 fee which will require immediate payment. Unpaid balance will be charged to your credit card on file with an additional 4% service fee. You need to have a credit card on file to ensure payment.

### Scheduling Policies

Please be aware any appointment missed, late canceled or rescheduled without **24 business hours** notice will result in a **charge of \$100**. Unpaid balance will be charged to your credit card on file with an additional 4% service fee. If you arrive **15 mins** or later, and we won't be able to accommodate you, it will be considered a missed appointment. After frequent cancellations and reschedules, we will not be able to reserve appointments in advance for you.